

July 2, 2012

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Ms. Karen Majcher
Vice President of the High Cost and Low Income Division
Universal Service Administrative Company
200 L Street NW, Suite 200
Washington, DC 80202
hccerts@usac.org

Ms. Tracie Lowrey
Texas Public Utility Commission
1701 North Congress Ave.
Austin, TX 78701

RE: WC Docket No. 10-90 and PUCT Docket No. 24481
2012 Annual Eligible Telecommunications Carrier Report
Texas Hearing and Telephone

Dear Ms. Dortch:

Texas Hearing and Telephone hereby files the its 2012 annual eligible telecommunications carrier report pursuant to 47 CFR § 54.313(a)(2) through (a)(6) and (h).

Should you have any questions or comments, please contact me at any time.

Respectfully submitted,

Matthew Henry
Counsel for Texas Hearing and Telephone

Enclosure

ANNUAL 47 CFR 54.313 HIGH-COST RECIPIENT REPORT AND CERTIFICATION

WC Docket No. 10-90

Reporting Year: 2012
Date of Filing: July 2, 2012
Company: Texas Hearing and Telephone

1. Outage Information (47 CFR § 54.313(a)(2)).

During the prior calendar year (2011), the Company experienced no outages of at least 30 minutes in duration that potentially could have affected at least ten percent of the end users served or a 911 special facility.

2. Unfulfilled Service Requests (47 CFR § 54.313(a)(3)).

During the prior calendar year (2011), the Company experienced no requests for service from potential customers within its service area that were unfulfilled.

3. Complaints per 1,000 Connections (47 CFR § 54.313(a)(4)).

During the prior calendar year (2011), the Company had 0.00 complaints per 1,000 access lines for supported services as reported to any federal and/or state regulatory agencies.

4. Additional Voice Data (47 CFR § 54.313(h)).

The does not have any rates that fall beneath the \$10.00 rate floor.

5. Certification Pursuant to 47 CFR § 54.313(a)(5).

The Company certifies that it is in compliance with all applicable service quality standards and consumer protections rules.

6. Certification Pursuant to 47 CFR § 54.313(a)(6).

The Company certifies that it is able to function in emergency situations as set forth in 47 CFR 54.202(a)(2) of the Commission's Rules. The Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to provide this certification on behalf of Texas Hearing and Telephone.

Executed on: July 2, 2012

Signature:

A handwritten signature in dark ink, appearing to read 'Brooks Rule', written over a horizontal line.

Name: Brooks Rule

Title: President